

March 1, 2011

Gisele Cline RE/MAX ULTIMATE REALTY INC 1739 Bayview Ave Toronto, Ontario M4G 3C1

Dear Gisele:

I would like to take this opportunity to congratulate you on achieving the Lifetime Achievement in 2010... what an accomplishment. Please find enclosed your award in recognition of your success.

As we look back, 2010 was definitely an interesting year. Today's real estate environment is fertile ground and if we change our mindset, there are many opportunities to take advantage of in 2011. All of your hard work and dedication is truly what puts RE/MAX *Above the Crowd*!

Congratulations again... we wish you continued success in 2011.

Sincerely,

Michael Polzler Regional Director